

Strategic Targets

Target 2



SERVICES AND RESOURCES EXPANSION

We are a financially sustainable organisation with diversified income streams that allow us the autonomy to manage a multitude of crucial programs. Our programs are aimed at supporting vulnerable people who are impacted by alcohol and drug difficulties throughout the Northern Territory. We do this in a cultural environmental and in a socially sustainable manner.

We strive to be a continuous improvement organisation, supportive of development and progression. We will focus and expand our core programs as well as being audacious in sourcing new opportunities in our quest to support Aboriginal and Torres Strait Islander people who are in need of our services.

The strategies we need to aid us in meeting this target are:

- ✓ Refine and create long-term efficiencies in our service model, ensuring that it is based on a client centred mode of operation
- ✓ Create a business model which is sustainable, manageable and financially responsible
- ✓ Explore new service opportunities which align with our business model and afford long-term expansion.
- ✓ Develop systems and processes which are integrated, efficient and utilise technology to allow for growth
- ✓ Appropriately scope and deliver contracts that are aligned to FORWAARD's strengths and primary direction
- ✓ Achieve corporate sustainability both financially and operationally.
- ✓ Develop an environmental program designed to improving our carbon footprint, in a responsible and sustainable manner